



## Quality Policy & Objectives

QC-620-001

Revision: I

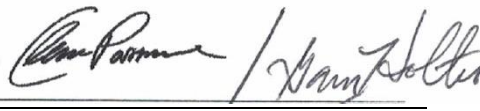
Page 1 of 1

### Quality Policy

**Control Logistics Inc. has made a company wide commitment to provide Quality transparencies by meeting or exceeding all product and customer requirements. This is accomplished through exceptional communication and by continually improving our Quality management system.**

### Quality Objectives

- Maximize customer satisfaction through at least 85% On-Time Delivery
- Continuously improve customer satisfaction through improved product quality. Target a rejection rate of less than 1%.
- Reduce production related scrap to 3% of sales or less

Approved: 

Cleveland Passmore/Gary Holter

Date: November 18, 2011

Revised: June 3, 2019

The Management of CLI has formulated the quality policy. The policy is explained and discussed at the general orientation training given to all new employees and has been reviewed with all current employees. All employees are expected to know what the quality policy means to them as it affects their job or position within the company. The policy is posted in prominent locations throughout the facility.

Posted locations for this document:

Front Lobby	Production – near Prod. Mgr’s desk
Break Room	Routing room
Office	Inspection area